

GOVERNMENT DEPARTMENTS AND AGENCIES, COMPUTERS AND MOBILE PHONES, LOST OR STOLEN

2135. Mrs C.L. Edwardes to the Minister for Consumer and Employment Protection; Indigenous Affairs; Minister Assisting the Minister for Public Sector Management

For each Department and agency under the Minister's control, including the Ministerial office:

- (a) how many laptop, notebook and palm computers have been reported lost or stolen for the financial years 2000/2001, 2001/2002 and 2002/2003;
- (b) for each financial year, what was the total value of the computers that were lost or stolen;
- (c) did any of these computers contain information that could be regarded as sensitive;
- (d) what steps have been taken to ensure that any commercial or sensitive information was not compromised;
- (e) how many mobile phones were reported lost or stolen for the financial years 2000/2001, 2001/2002 and 2002/2003; and
- (f) what was the cost of replacing the lost or stolen mobile phones?

Mr J.C. KOBELKE replied:

Department of Consumer and Employment Protection

- (a) 2000/2001 Four (4) Laptop Computers.  
2001/2002 Five (5) Laptop Computers.  
2002/2003 Five (5) Laptop Computers.
- (b) 2000/2001 \$13,403.00  
2001/2002 \$25,507.00  
2002/2003 \$23,500.00
- (c) No.
- (d) Not Applicable.
- (e) 2000/2001 Nil.  
2001/2002 Four (4) Mobile Phones.  
2002/2003 Two (2) Mobile Phones.
- (f) 2000/2001 Nil.  
2001/2002 \$1,598.00  
2002/2003 \$1,063.00

Department of Indigenous Affairs

- (a) 2000/2001 Nil.  
2001/2002 Three (3) Notebook Computers.  
2002/2003 One (1) Notebook Computer.
- (b) 2000/2001 Not Applicable.  
2001/2002 \$4,215.00  
2002/2003 \$2,790.00
- (c) No.
- (d) Departmental policies prohibit the storage of data and documents on local hard drives. All data must be stored on network servers. A security audit of the Department's electronic information confirmed compliance with the international standard ISO17799:2000 'Guidelines for Information Security Management'.  
  
All laptops operate the Windows 2000 operating system and are configured to ensure lost or stolen equipment cannot be re-started by unauthorised personnel without wiping the hard-disk and reinstalling the operating system. Complementary security measures are also installed that will alert the Department if a lost or stolen laptop is connected to the Internet.
- (e) 2000/2001 One (1) Mobile Phone.  
2001/2002 Nil.  
2002/2003 Five (5) Mobile Phones.

- (f) 2000/2001 Nil.  
2001/2002 Not Applicable.  
2002/2003 \$958.00

WorkCover WA

- (a) 2000/2001 Nil.  
2001/2002 Two (2) Laptop Computers.  
2002/2003 Nil.
- (b) 2000/2001 Not Applicable.  
2001/2002 \$6,904.00  
2002/2003 Not Applicable.
- (c) No.
- (d) Not Applicable.
- (e) 2000/2001 One (1) Mobile Phone.  
2001/2002 One (1) Mobile Phone.  
2002/2003 Nil.
- (f) 2000/2001 Provider supplied new phone free of charge in accordance with contract.  
2001/2002 No charge, replaced from old superseded stock.  
2002/2003 Not Applicable.

Western Australian Industrial Relations Commission

- (a) 2000/2001 Nil.  
2001/2002 Nil.  
2002/2003 One (1) Notebook Computer.
- (b) 2000/2001 Nil.  
2001/2002 Nil.  
2002/2003 \$3001.00
- (c) No.
- (d) Sensitive data is kept on secure network drives and not local to the hard drive of the notebook computer. The notebook computer has encrypted login procedures.
- (e) 2000/2001 Nil.  
2001/2002 One (1) Mobile Phone.  
2002/2003 Nil.
- (f) 2000/2001 Nil.  
2001/2002 \$290.00  
2002/2003 Nil.

Construction Industry Long Service Leave Payments Board

- (a) Nil.
- (b) Not Applicable.
- (c) Not Applicable.
- (d) Not Applicable.
- (e) Nil.
- (f) Not Applicable.

Office of the Minister for Consumer and Employment Protection; Indigenous Affairs; Minister Assisting the Minister for Public Sector Management

- (a) Nil.
- (b) Not Applicable.
- (c) Not Applicable.
- (d) Not Applicable.
- (e) Nil.

(f) Not Applicable.